

V Gallant GPU Lounge - Refund Policy

Last Updated: December 5, 2025

1. No Refunds

All sales are final. V Gallant GPU Lounge maintains a strict non-refundable policy for all services.

- Payments made for hourly, daily, weekly, or monthly packages are **non-refundable** and **non-transferable**.
- We do not provide refunds for partial usage of a booking period.
- Failure to utilize the booked room or GPU resources during the reserved time slot does not entitle the user to a refund or credit.

2. Service Interruptions

In the unlikely event that the booked service is unavailable due to a technical failure on our end (e.g., hardware failure, facility power outage), we may, at our sole discretion, offer a **service credit** or a **rescheduled time slot**.

This provision does not constitute a waiver of the general no-refund policy, and monetary refunds will not be issued under any circumstances.

3. Contact Information

For inquiries regarding billing or service credits, please contact us:

V Gallant GPU Lounge

- **Email:** enquiry@vgallant.ai
- **Phone:** 03-7717 3089 / 018-383 2498